

Privacy Policy

Effective Date: 01/04/2025

Welcome to Dr. Vithalrao Vikhe Patil Foundation's Medical College & Hospital. We value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, share, and protect information about our users when you use our website <https://www.vimsmch.edu.in> and associated services, including online registrations and payments through CCAvenue.

1. Information We Collect

a. Personal Information

We collect the following personal information:

- Full Name
- Date of Birth
- Contact Number
- Email Address
- Residential Address
- Emergency Contact Details
- Parent/Guardian Details
- Identity Proof
- Medical History (if disclosed)

b. Payment Information

- Payment method (credit/debit card, net banking, UPI, wallet, etc.)
- Transaction details (amount, date/time, transaction ID)
- Payment gateway data (processed by CCAvenue – refer to their privacy policy)

Note: We do not store your card or sensitive payment data on our servers. All transactions are securely handled by **CCAVENUE**.

c. Technical Information

- IP Address
- Device and browser type
- Operating System
- Access times and referring URLs

2. How We Use Your Information

We use your information to:

- Register and manage student profiles
- Process your payments securely
- Send booking confirmations and updates
- Communicate regarding classes, events, and changes
- Improve our services and website performance
- Comply with legal obligations

3. Sharing of Information

We do not sell or rent your data. We may share your information with:

- **Payment Processor:** CCAvenue for secure payment processing
- **Legal Authorities:** If required by law or legal process
- **Service Providers:** For IT, support, or hosting purposes under strict confidentiality agreements

4. Data Security

We implement appropriate technical and organizational security measures to protect your personal data including:

- SSL encryption
- Restricted data access
- Secure payment processing through PCI-DSS compliant CCAvenue
- Routine security audits

5. Your Rights

Depending on your jurisdiction, you may have rights to:

- Access the personal data we hold about you
- Request correction or deletion of your data
- Withdraw consent to data processing
- Lodge a complaint with a data protection authority

To exercise any of these rights, contact us at: **dean.vimsmch@gmail.com**

6. Cookies and Tracking

We use cookies and similar technologies to:

- Analyze website traffic
- Enhance user experience
- Enable core site functionalities

You can manage cookie preferences via your browser settings.

7. Third-Party Links

Our website may contain links to third-party websites (e.g., social media or payment gateways). We are not responsible for the privacy practices or content of these external sites.

8. Children's Privacy

Our services are not directed toward children under the age of 13 without parental consent. If you believe a minor has provided personal data without proper authorization, please contact us for immediate removal.

9. Updates to This Policy

We may update this Privacy Policy periodically. Any changes will be posted on this page with the updated "Effective Date". Continued use of our services after changes implies your consent to the updated terms.

10. Contact Us

For any questions or concerns regarding this Privacy Policy, please contact:

Dr. Vithalrao Vikhe Patil Foundation's Medical College & Hospital

Opposite to Government Milk Dairy, Vadgaon Gupta, MIDC, Ahilyanagar.

Phone : +91241-2778042, +91241-2777059

Email : dean.vimsmch@gmail.com

Website Url : www.vimsmch.edu.in